

**CONSULTING
TRAINING
AUDITING**
Since 1986

Master The Continual Improvement
Of Your System

Appreciate Your Management System®

Consulting

QMII works with its clients to develop complete management solutions. We empower clients to manage risks and innovate ensuring continual improvement. Systems, processes, services and products must meet the needs of customers, employees, shareholders and other stakeholders. QMII employs the people -> process -> system™ approach to deliver solutions that enable clients to strategically align their business and system objectives, improve engagement, and integrate management tools to meet objectives/missions and overcome challenges.

QMII's unique methodology has been used and improved since 1986. Our approach is specific and not based on templates. Our insights are based on experience gained in assisting hundreds of organizations to upgrade their business management systems, redesign processes, coach leadership and improve teamwork. The advice of the QMII consultancy team ranges from policy making and strategic thinking to, working hands-on with our customers to design and implement practical and cost effective solutions.

QMII brings to you integrity and social responsibility in ensuring your system works. We encourage our clients to retain ownership of their system and become confident and competent to use the system effectively.

- Management System Implementation:
 - Quality (ISO 9001)
 - Environment (ISO 14001)
 - Supply Chain Security (ISO 28000)
 - Medical Device (ISO 13485)
 - Aerospace (AS9100 / 9110 / 9120)
 - Automotive
 - OH&S ISO 45001
 - Food Safety (ISO 22000)
 - Responsible care (RCMS®/ RC14001)
 - Information Security (ISO 27001, ISO 20000-1, CMMI, ITIL)
- Safety Management Systems (ISM Code)
 - III Code (IMSAS) Compliance
 - QSS (per STCW) Conformity
 - Performance Improvement
 - ISPS Code Implementation
 - Policy/Strategic Vision Facilitation
 - Integrated System Implementation
 - Business Operations Support Services
 - KPI/Scorecard/Database Development

Why QMII?

- QMII addresses your precise and unique needs
- Continual improvement is embedded in every project we do
- We enable the system to adapt to changes so it is not individual reliant
- Competitive pricing to meet your budget
- We strive for performance excellence in all we do
- We are stakeholders in your success
- A distinguished team committed to meeting your objectives
- Alumni support for life
- Personal touch and easy accessibility to QMII TM/ SMEs

“Flexible Solutions For Your Business Needs”

Audit

We audit professionally with sufficient pre-planning to ensure a quick cost effective audits (less auditee interaction = less auditee cost). QMII audits to determine both conformity and effectiveness. We ensure our auditors follow four simple rules:

- Benefit the audit client and the auditee - creating opportunities to strengthen the system and make better fact based decisions.
- Focus on process and system effectiveness with respect to agreed objectives.
- Each Non-Conformity should clearly state the requirement, evidence and nature so it drives Correction and Corrective Action.
- Completely, objectively and clearly define conclusions.

Obtain more value from your audit process by utilizing QMII's experience of over 30 years.

Training

Whether your goal is system certification, jump-starting your organization's continual improvement process, advancing your personal credentials or simply learning about applied process and systems thinking, we offer training that will fulfill your objectives. Our training focuses on developing process-based management systems and continually improving management systems. QMII training develops competence and your ability to perform immediately after the training. Building leadership and management into cohesive, performing, motivated teams, away from internal conflicts, is integral to our services.

- Auditor Training (ISO Standards)
- Maritime Training (ISM Auditor/ ISPS Auditor / (CSO/VSO/PFSO) / DPA)
- Customized Leadership Training (Conflict Resolution / MBTI / Effectiveness Communication / Others)
- Continual Process Improvement TOOLS (FMEA / Root Cause Analysis / Mistake Proofing)

“QMII exhibited great proficiency and efficiency in providing all deliverables on schedule, including enhancements that improved the overall quality of the final product. By using their past experience of management systems, QMII avoided potential pitfalls during product redesign and development to help ensure a seamless transition phase from the old work procedures to the new centralized work procedures.”

Celebrating 30 Years Of Our Clients' Success

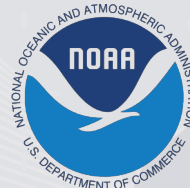


The USCG Prevention Program

Mission Management System (MMS), meeting IMO and national requirements was developed in collaboration with QMII. The Mission Management System drives the continual improvement of the CG missions including Search & Rescue, Port State Control and Mariner Credentialing. As a result of the system implementation the National Maritime Center won the Alexander Hamilton Award in 2011.

National Weather Service

Developed a Quality Management System meeting ICAO requirements for the National Weather Service Aviation and Space Weather Services Branch. QMII has additionally run Executive Leadership Seminars and Root Cause Analysis Workshops for other offices of NOAA.



US Army

QMII works with the US army at various locations to deliver ISO 9001 and Supply Chain Security consulting. In addition QMII delivers Continuous Process Improvement Workshops on topics such as Failure Mode Effect Analysis, Mistake Proofing and Root Cause Analysis.

Eastern Federal Highways Authority

Developed a Management System using ISO 9001 for the Eastern Federal Highways Authority. The system has been used and improved since implementation. QMII continues to assist with Leadership Seminars, Management off-sites and Auditor training for EFHWA personnel.



US Navy

Delivered Lead Auditor training to various divisions and support commands of the US NAVY in support of the quality management systems that oversee their global missions. This includes training for various Navy Shipyards, Military Sealift Command and US Navy Personnel.



The Fortune 100

With in house expertise in Aerospace Management Systems QMII trained Boeing Auditors in AS9100 standards for Aerospace Quality Management Systems. QMII has also worked with Aerospace service organizations (e.g. USCG Aviation Logistics Center) on AS9110. QMII worked with IBM to train their ISO 9001 and ISO 14001 Auditors as well as to train their trainers. In addition, QMII has delivered FMEA and Process Analysis Workshops to IBM personnel.

Bio-pharmaceuticals

As a leading manufacturer of bio-pharmaceuticals Supply Chain Security is of the utmost importance to Genentech. QMII assisted Genentech in improving supply chain security through the development of their system and subsequent audits.



Maritime Safety

A leader in maritime safety and security, QMII assists both domestic and international oil and gas industry clients with consulting, auditing and training services to meet their and stakeholder objectives.

CEO Statement

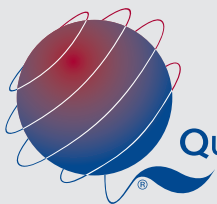


QMII success is defined by our client's success. Since 1986, QMII's value has been defined by the underlying principle of focusing on the customer. QMII delivers customer satisfaction, innovating as necessary to meet client needs. My team of committed professionals will provide solutions which result in your objectives being met and your system functioning and performing at peak efficiency.

If you repose your trust in us to diagnose and create solutions, we commit to understanding your needs and bringing you lasting results. The QMII Team will provide the solution to your satisfaction. I am more demanding of my Team than your expectations of QMII to achieve and accomplish. This is my promise and it is inherent in our life long guarantee to our alumni and clients.

Capt. IJ Arora
President & CEO

Our Certifications:



QUALITY MANAGEMENT INTERNATIONAL, INC.
OVER 30 YEARS OF CLIENT SUCCESS
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